



# PRESTIGE ROOF LTD

Premium roofing without the pressure

## PRIVACY POLICY – PRESTIGE ROOF LTD

Roofing Services Across East Anglia

Effective Date: January 2026

### Who We Are

Prestige Roof Ltd is a professional roofing company with its Head Office based in Dersingham, Norfolk, providing roof repairs, roof replacements, inspections, and maintenance services across East Anglia.

This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website or contact us for roofing services.

### Contact Details:

Prestige Roof Ltd

5 Jubilee Court, Dersingham, Norfolk

Email: [contact@prestigeroof.co.uk](mailto:contact@prestigeroof.co.uk)

Telephone: 01485 789017

### What Personal Data We Collect

When you contact Prestige Roof Ltd for roofing services in Norfolk or across East Anglia, we may collect:

Information you provide

- Name
- Address (property requiring roofing work)
- Email address
- Telephone number
- Details of your enquiry (e.g. roof repair, leak, inspection)

### Website usage data

- IP address
- Browser type and device
- Pages visited (e.g. roof repair services, quote pages)
- Time spent on site

### Marketing & enquiry data

- Contact form submissions
- Responses to adverts or social media campaigns



Registered Office: Prestige Roof Ltd 5 Jubilee Court Hunstanton Road Dersingham PE31 6HH

Tel: 01485 789017

VAT: GB475450281

Company Registration: 1555331



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## How We Use Your Data

We use your personal data to:

- Provide roofing quotations and inspections
- Deliver roofing services across Norfolk and East Anglia
- Manage projects and customer communication
- Issue invoices and process payments
- Improve our website and services
- Send relevant updates or offers (only where consent is given)

## Legal Basis for Processing

We process your data in line with UK GDPR under:

- Contractual necessity – to provide roofing services you request
- Legitimate interests – to operate and grow our roofing business
- Consent – for marketing communications
- Legal obligation – for accounting and compliance

## Who We Share Your Data With

We may share your data with:

- Trusted roofing suppliers and subcontractors if required
- Payment providers
- Professional advisors (accountants, insurers)
- Regulatory bodies if required

All third parties are required to respect your data and keep it secure.

We never sell your data.

## Data Security

Prestige Roof Ltd takes data protection seriously. We implement:

- Secure systems and storage
- Controlled access to personal data
- Regular review of processes

## How Long We Keep Your Data

We retain your data only as long as necessary:

- To complete roofing works
- To comply with legal obligations (e.g. tax records)
- To resolve disputes



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## Your Rights (UK GDPR)

You have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion
- Object to processing
- Restrict processing
- Request data transfer
- Withdraw consent at any time

To exercise your rights, contact us directly.

## Cookies & Website Tracking

Our website uses cookies to:

- Improve your browsing experience
- Analyse traffic (e.g. Google Analytics)
- Support marketing campaigns (e.g. Meta/Facebook ads)

You can control cookies through your browser settings.

## Third-Party Links

Our website may link to external websites. We are not responsible for their privacy practices.

## Updates to This Policy

We may update this Privacy Policy periodically. Please check this page for the latest version.

Contact Prestige Roof Ltd if you have questions about your data or this policy:

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